

| My 10+ Customer Service Agreement for Buyers | ✓ |
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| 1. Provide you with 10+ customer service during the entire buying process. | |
| 2. Organize and schedule your home search process. | |
| 3. Discuss the benefits and drawbacks of each home in relation to your specific needs. | |
| 4. Provide you with ongoing updates on available homes. | |
| 5. Help you to compare homes and make a decision. | |
| 6. Advise you on the terms and issues of the offer and fill out the purchase order contract. | |
| 7. Present your offer and negotiate on your behalf. | |
| 8. Coordinate and supervise the preparation of all closing documents and guide you through the closing process. | |
| 9. Help you resolve any closing issues. | |
| 10. Coordinate move-in and assist with any postclosing issues. | |