Stream Gas & Electric, Ltd. dba: Stream Energy REP License #10104 Terms of Service (TOS) Agreement (the "Agreement") for Residential Electric Service Version 17.1

1. Contact Information. Stream Energy can be contacted by means of the following information:

By Phone: Toll Free at: 1-866-44-STREAM (78732) between 7 a.m. to 10 p.m. Monday to Friday,

and 8 a.m. to 5 p.m. Saturday, CT, excluding holidays

By Email: <u>customerservice@streamenergy.net</u> (please indicate Account Number or ESI ID Number in subject line)

Website: www.streamenergy.net

For any formal written notices to Stream Energy pursuant to this Agreement the following mailing address shall apply: **Stream Gas & Electric, Ltd., Attn: Contract Administration, P.O. Box 192746, Dallas, Texas 75219.** The Customer's contact information is listed on the Letter of Authorization (the "LOA").

- 2. Right of Rescission. You as the Customer have the right to terminate this Agreement without penalty within three (3) business days from the execution date of this Agreement as evident on the LOA. Customers desiring to terminate pursuant to this provision shall notify Stream Energy by means of the contact information listed above and include in such notification the Customer's name, address, phone number and ESI ID number(s) listed on the LOA.
- 3. Purchase of Electric Service from Stream Energy and Term. In accordance with the Service Type and Term, if applicable, selected by you in Section B of the LOA, you shall purchase from Stream Energy electricity service for the ESI ID and Service Address(es) identified in Section A of the LOA and in accordance with the terms and conditions in this Agreement and the Term, if applicable, selected on the LOA. Following completion of the LOA with Stream, Customer may be required to post a deposit or complete a Quality Control or Third Party Verification call before the Customer's LOA can be processed and Customer can be enrolled. In the event the customer fails to supply a deposit or additional information required to process the enrollment within 20 days of such request, Stream reserves the right to refuse to honor the terms of this Agreement, including pricing. Customer may re-enroll with Stream by completing another LOA. In addition, in the event that you move out of the Service Address(es) identified in Section A of the LOA, or no longer wish to receive service in your name (e.g., because of a new occupant) at said Service Address(es), you agree to notify Stream Energy using the contact information set forth in Section 1 above. Failure to provide adequate notification to Stream Energy in accordance with this Section will result in the Customer remaining liable for any and all Service delivered to the Service Address(es). You shall not resell electricity to any third party.
- 4. **Price per Kilowatt Hour.** The Price per Kilowatt Hour ("kWh") provided by Stream Energy includes the price of the electric commodity, charges incurred by the applicable Local Wires Company (LWC), any other Related Fees associated with delivering electricity to your Service Address. The Price is a tiered pricing structure, based on the following tiers; i) up to 699 kWh depicted in the Facts Label as **Average Monthly Usage of 1,000 kWh**, and iii) greater than 1,500 kWh, depicted in the Facts Label as **Average Monthly Usage of 1,500 kWh**.

You acknowledge pricing for the Month to Month Plan as offered in Section B of the LOA (if Internet enrollment, in the attached Electricity Facts Label) is subject to change at the sole discretion of Stream Energy, based upon the fluctuation of wholesale natural gas prices, with or without notice. The rates will change based upon updates in pricing to the Month-to-Month Plan as posted on Stream Energy's web site. You may track changes to your rate daily by visiting www.streamenergy.net. For purposes of this Agreement, Month-to-Month Plan is the same as a Variable Rate Plan. You acknowledge the pricing for the Fixed Rate Plan is a fixed price for the term (as indicated in Section B of the LOA). Under the Month-to-Month Plan and the Fixed Rate Term Plan, Stream Energy will take your historical usage data as provided by the Local Wires Company, determine your annual consumption of kWh, and divide by 12; the resulting sum of kWh will determine your pricing tier and price per kWh. The pricing for unmetered, outdoor lighting meters shall include all cost incurred by the Local Wires Company, Related Fees and the applicable monthly meter fee charged by Stream Energy. Prices appearing in the Facts Label do not include taxes and/or other non-recurring fees. You agree to pay the Price and all other amounts shown on the invoice from Stream Energy in a timely manner in accordance with this Agreement. You may be required to pay nonrecurring fees (e.g., service connection fee, meter test fee or special meter reading fee, move-in fee or switch fee) specified by the Local Wires Company. All nonrecurring fees may appear as a separate line item on your Invoice. You agree to pay such adjustments and nonrecurring fees as shown on the Invoice. In the event that the Public Utility Commission of Texas (the "PUCT") permits any changes in fees charged by the Local Wires Company, or if the Electric Reliability Council of Texas ("ERCOT") permits any changes, increases or adds new fees to the defined Related Fees, Stream Energy has the right to adjust the Price per kWh accordingly with or without advanced notice. In the event your ESID is classified as non-residential by ERCOT or the TDSP, you agree that your account will be treated as a commercial account, and that pricing under this contract shall be the kWh charged to residential customers plus pass through of the price of electric commodity, LWC, and other related fees. In the event that there is a change in the terms of this agreement (including pricing) between the time that you enroll for service (as specified by the date on your LOA) and the time that your LOA is actually processed with Stream, Stream reserves the right to deny service under this Agreement.

- 5. Related Fees. For purposes of this Agreement, Related Fees shall include any and all fees allowed to be charged by the PUCT or ERCOT to Retail Electrical Providers in relation to delivering electric service to the Service Address identified on the LOA. This amount includes but is not limited to the following items: (i) Congestion Management Fees, (ii) ERCOT ISO Fee, (iii) Balancing Energy Neutrality Adjustment fee, (iv) "Reliability Must Run" fees and (v) "Unaccounted for Energy" losses fee.
- 6. Material Change in Pricing or Terms of Service. Stream Energy may from time to time find it necessary to make changes to the terms and conditions governing the provision of electric service or pricing per kWh. Except for rate changes and non-material changes for customers on a Month-to-Month Plan (as indicated in Section B of the LOA), Stream Energy will provide you with forty-five (45) days notice in advance of any material changes. The changes will become effective on the date stated in the notice unless you cancel your Agreement no later than ten (10) calendar days prior to the effective date of the change. In the event of a Material Change, you shall not pay any penalties as a result thereof.
- Early Termination. For Customers under the Month to Month Plan (as specified in Section B of the LOA) (as applicable), you may terminate this Agreement at any time without penalty. Please provide Stream Energy with written or verbal notice of your intent to terminate this Agreement and your forwarding address, if applicable. You may send your request to terminate to Stream Energy by any method identified above under Section 1 of this Agreement (entitled Contact Information). In order to ensure timely processing, at least fifteen (15) business days advance notice is required. If you terminate the Terms of Service, Stream Energy's obligations will end after the meter read date following your request to terminate. You will be billed for any electricity used prior to the termination of Stream's obligations. Your obligations under the Terms of Service will end when the outstanding balance on your account is paid in full. For Customers under the Fixed Rate Term Plan (as specified in Section B of the LOA) (as applicable), you may terminate the Terms of Service Agreement at any time with thirty (30) days written notice. In the event Customer terminates the Agreement prior to the end of the term of the Agreement, Early Termination Fees (ETFs) shall apply, as follows: For the (36) Month Fixed Rate (FR) plan, the customer shall pay a fee equal to four hundred ninety-nine dollars (\$499.00) if the customer terminates the Agreement within 1 year of the annual date of the Agreement (using the date set forth on the LOA), three hundred ninety-nine dollars (\$399.00) if terminated in the second year of the annual date, and two-hundred fifty dollars (\$250.00) if terminated in the third year of the annual date. For the (24) Month FR plan, the ETF is three hundred ninety-nine dollars (\$399.00) if the Customer terminates the Agreement within 1 year of the annual date of the Agreement, and two hundred fifty dollars (\$250.00) if terminated in the second year of the annual date of the Agreement. For the (12) Month FR plan, the ETF shall be two-hundred fifty dollars (\$250.00) if the Customer terminates the Agreement prior to its expiration. Early Termination Fees (ETFs) shall apply in cases wherein the Customer is terminating the Agreement prior to its expiration; except that, in the event that Customer is terminating this Agreement because Customer is moving to a new Service Address and selects Stream Energy as the new service provider under a comparable Fixed Rate plan in the Customer's name, then Early Termination Fees shall NOT apply upon proper verification of such move is demonstrated to Stream Energy. Stream Energy reserves the right to make a determination of applicability of this provision in its sole discretion. Stream Energy may terminate this Agreement at any time for non-payment, fraud or misrepresentation by Customer. We will provide you with at least ten (10) calendar days written notice of termination of this Agreement for non-payment. If payment is not received or you do not select another Retail Electric Provider prior to the termination date, we may transfer your service to the affiliated Retail Electrical Provider in your area or disconnect service altogether. In addition, there are circumstances under which this Agreement may be terminated immediately under the provisions of Section 25.483 of the Substantive Rules of the PUCT. In such an event, we may transfer your service to the affiliated Retail Electrical Provider in your area without notice or disconnect service altogether. Cancellation or termination of this Agreement does not excuse the obligation of Customer to pay all outstanding Invoice amounts. Following the completion of the Term, the Agreement will automatically renew at Stream Energy's discretion, and the Customer will be placed on the then-current Month-to-Month Plan, subject to the terms and conditions of such plan.

- 8. Billing, Invoices and Late Fees. Stream Energy will send Customer a monthly bill that is due and payable sixteen (16) days from the date of the bill. If your bill is not paid by the due date, you will be charged a late fee of five percent (5%) of the payment due. If you are unable to pay your bill by the due date, please contact Stream Energy at the number(s) listed in Section 1 of this Agreement. Stream Energy encourages you to request and obtain additional information about the following payment alternatives offered by Stream Energy: (i) Balanced Billing; (ii) Automated Bank Draft; (iii) Bill Payment Assistance; and (iv) Low Income Discount (if legislative funding available). Additionally, Stream Energy will charge twenty-five dollars (\$25.00) for each transaction not processed due to insufficient funds including (i) returned checks, (ii) returned electronic fund transfers and (iii) rejected credit card transactions. Customer agrees that Stream, in its discretion, may transfer any balance due under another account with Stream to customer's bill covered by this agreement, and that said amounts will be billed to customer under this account.
- 9. Customer Assistance Programs. Stream Energy will offer each customer the opportunity to voluntarily contribute to a bill payment assistance program for qualified residential customers. Further, Stream Energy will have an average billing plan available, referred to as Balanced Billing throughout this agreement. Information regarding the enrollment of our Balanced Billing plan will be included in future bill notices. Upon the Customer requesting the Balanced Billing plan, Stream Energy may require up to six (6) months historical usage at your residence. Your Balanced Billing plan amount will be calculated based upon your historical usage, to the extent available, or a forward projection of annual usage. Your budget amount will be recalculated at least annually, but no more frequently than quarterly. The resulting amount is your balanced or level payment for the term of your contract. However, review of under or overcollection can occur at any time during your initial term by Stream Energy, which reserves the right to include an associated settlement charge or credit on your monthly bill to account for these under or overcollections. In addition, if you become delinquent on any bill after establishing balanced billing, Stream Energy reserves the right to take you off balanced billing and to require you to pay actual invoiced charges on a going forward basis. Stream Energy also retains the right to calculate the bill sent to Customer (an "Invoice") based on estimated meter readings in the absence of actual meter readings from the respective Local Wires Company or the Independent System Operator (an "ISO") for that territory. Once actual meter readings are received, Stream Energy will make adjustments on a subsequent Invoice. In the event that Customer is interested in setting up Automatic Bank Draft or Automatic Credit Card Pay, please contact the Customer Service department of Stream Energy as provided in Section 1 above.
- 10. Deposit Requirements. If at any time during the duration of this Agreement Customer does not maintain satisfactory credit, Stream Energy may require that Customer post a security deposit in the amount of no greater than two (2) months of estimated billing, based on Customers historical usage information. Additionally, Customer may be required to provide a deposit if late in paying an invoice more than once during the last twelve (12) months of service or if Customer's service has been terminated for non-payment. Customer may be further required to provide an additional deposit if: (i) Customer's average annual electric service Invoice for the last 12 months is at least twice the amount of the original estimated annual Invoice, and (ii) a notice for termination has been issued in the previous 12 months. In either or all scenarios combined, the total amount of your deposit will not exceed an amount equivalent to the greater of either: (y) the sum of the next two months estimated billings or (z) one-sixth of the estimated annual billing. Interest will accrue on cash deposits retained for longer than thirty (30) days. The interest rate is established annually by the PUCT and the interest shall accrue from the date the deposit is received. Any accrued interest upon Customer's deposit will be credited to Customer's account on the January Invoice of each year. Certain customers may be eligible for a deposit payment option. Customers that are medically indigent or are the victim of family violence and can provide a certification letter by the Texas Council on Family Violence may not be required to pay a deposit. Refunds of a deposit will be given after offsetting the deposit against any amounts owed in the customer's final bill. Customer may be deemed as having established satisfactory credit fif: (a) the customer was not late in paying an electric bill more than once in the last 12 consecutive months; (b) possesses a satisfactory credit rating with a credit reporting agency; (c) is 65 or older and is not currently
- 11. Special Needs Customers. If you or another person relying on the provision of electric service under this Agreement has special health-related needs such that any interruption, suspension, or other loss of electric service could cause a dangerous or life-threatening condition, you must communicate this to Stream Energy in writing, obtain and retain proof of the actual delivery of such notice. Please be aware that the Local Wires Company controls the distribution service to your residence.
- 12. Discrimination. Stream Energy does not discriminate, deny service, or require prepayment or a deposit for service based on a customer's race, creed, color, national origin, ancestry, sex, marital status, lawful source of income, level of income, disability, familial status, location of customer in an economically distressed geographic area or qualification for low income or energy efficiency services.
- 13. Refusal of Service. Stream Energy may refuse to provide electric service under the provisions of the PUCT Substantive Rule § 25.477, which provisions permit service refusal to customers for reasons including: prior debt, inadequate facilities and prohibited equipment.
- 14. Disputes or Complaints. Please contact Stream Energy promptly if you have specific comments, questions, complaints or billing questions. In the event that the Customer Service Department of Stream Energy cannot properly assist you or you are not satisfied that the issue at hand has not been resolved, you may also contact the PUCT and/or refer to the Your Rights as a Customer pamphlet for additional information.
- 15. Limitations of Liability. STREAM ENERGY WILL ENDEAVOR TO PROVIDE SERVICE IN A COMMERCIALLY REASONABLE MANNER: HOWEVER WE DO NOT GUARANTEE A CONTINUOUS SUPPLY OF ELECTRICAL ENERGY. EVENTS THAT ARE OUTSIDE OF OUR CONTROL, REFERRED TO AS FORCE MAJEURE EVENTS, MAY RESULT IN SERVICE INTERRUPTIONS. STREAM WILL NOT BE LIABLE FOR SERVICE INTERRUPTIONS CAUSED BY FORCE MAJEURE EVENTS. STREAM ENERGY DOES NOT GENERATE ELECTRICITY, NOR DOES IT TRANSPORT IT FROM THE GENERATION POINT TO CUSTOMER'S SERVICE ADDRESS. ACCORDINGLY, CUSTOMER AGREES, CONSENTS TO, AND UNDERTSANDS THAT STREAM ENERGY IS NOT LIABLE FOR DAMAGES CAUSED BY EVENTS OF NEGLIGENCE, INCLUDING GROSS NEGLIGENCE, BY ANY EMPLOYEE, AFFILIATE, VENDOR OR CONTRACTOR OF STREAM ENERGY, OR OF FORCE MAJEURE, INCLUDING ACTS OF GOD, ACTS OF ANY GOVERNMENTAL AUTHORITY, ACCIDENTS, STRIKES, LABOR TROUBLE, EVENTS OF FORCE MAJEURE OCCURRING WITH RESPECT TO THIRD PARTY SYSTEMS OR ASSETS, OR ANY CAUSE BEYOND OUR CONTROL. FURTHERMORE, CUSTOMER SPECIFICALLY AGREES THAT STREAM ENERGY HAS NO LIABILITY OR RESPONSIBILITY FOR THE OPERATIONS OF THE LOCAL DISTRIBUTION UTILITY OR INDEPENDENT OPERATOR AND MAINTENANCE OF ITS SYSTEM OR THE ELECTRICAL GRID SYSTEM, AS APPLICABLE, OR FOR INTERRUPTIONS, TERMINATION, OR DETERIORATION OF THAT SERVICE. IF THE LOCAL DISTRIBUTION UTILITY OR OTHER THIRD PARTY EXPERIENCES AN EVENT OF FORCE MAJEURE, THAT, DIRECTLY OR INDIRECTLY, AFFECTS THE DELIVERY AND CUSTOMER'S RECEIPT OF ELECTRICITY, STREAM ENERGY IS LIKEWISE ENTITLED TO CLAIM AN EVENT OF FORCE MAJEURE UNDER THE TERMS OF SERVICE. LIABILITIES NOT EXCUSED BY REASON OF FORCE MAJEURE OR OTHERWISE SHALL BE LIMITED TO DIRECT ACTUAL DAMAGES ONLY AND SUCH DIRECT ACTUAL DAMAGES SHALL BE THE SOLE AND EXCLUSIVE REMEDY AND ALL OTHER REMEDIES AT LAW OR IN EQUITY ARE WAIVED. NEITHER PARTY WILL BE LIABLE TO THE OTHER FOR CONSEQUENTIAL, INCIDENTAL, PUNITIVE, EXEMPLARY OR INDIRECT DAMAGES. THESE LIMITATIONS APPLY WITHOUT REGARD TO THE CAUSE OF ANY LIABILITY OR DAMAGE. THERE ARE NO THIRD PARTY BENEFICIARIES TO THE TERMS OF SERVICE.
- 16. Representations and Warranties. THE ELECTRICITY SOLD UNDER THE TERMS OF SERVICE WILL BE SUPPLIED FROM A VARIETY OF GENERATING SOURCES. THE LOCAL DISTRIBUTION UTILITY OR ISO SYSTEM WILL NOT FACILITATE THE DELIVERY OF ELECTRICITY FROM A SPECIFIC GENERATING SOURCE TO CUSTOMER'S SERVICE ADDRESS. STREAM ENERGY MAKES NO REPRESENTATIONS OR WARRANTIES OTHER THAN THOSE EXPRESSLY SET FORTH IN THE TERMS OF SERVICE AND EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY, CONFORMITY TO MODELS OR SAMPLES AND FITNESS FOR A PARTICULAR PURPOSE.
- 17. Assignment. Customer may not assign this Agreement, in whole or in part, or any of its rights or obligations hereunder without the prior written consent of Stream Energy. Stream Energy may, without Customer's consent: (i) transfer, sell, pledge, encumber or assign this Agreement or the accounts, revenues or proceeds hereof in connection with any financing or other financial arrangement; (ii) transfer or assign this Agreement to an affiliate of Stream Energy; (ii) transfer or assign this Agreement to any person or entity succeeding to all or substantially all of the assets of Stream Energy; and/or (iv) transfer or assign this Agreement to a certified retail electric provider. In the case of (ii), (iii) or (iv), any such assignee shall agree in writing to be bound by the terms and conditions hereof. Upon any such assignment, Customer agrees that Stream Energy shall have no further obligations.
- 18. Title, Risk of Loss and Indemnity. Customer acknowledges that Stream Energy does not have care, control or custody of Customer's property or premises, or of any electrical facilities, including, but not limited to, lines, wires, or the meter, located on or near Customer's property or premises. Customer further acknowledges that

Customer is in exclusive control (and responsible for any damages or injury caused thereby) of electricity at and from such meter. Title to electricity and risk of loss related to electricity shall transfer from Stream Energy to Customer at respective meter/or Service Address. CUSTOMER SHALL INDEMNIFY, DEFEND, AND HOLD STREAM ENERGY HARMLESS FROM ANY CLAIMS, INCLUDING CLAIMS FOR PERSONAL INJURY, DEATH, PROPERTY DAMAGE AND ATTORNEY'S FEES, ARISING FROM ANY ACT OR INCIDENT OCCURRING WHEN TITLE TO ELECTRIC SERVICE IS DEEMED TO BE IN THE EXCLUSIVE CONTROL OF THE CUSTOMER, DESPITE OUR NEGLIGENCE OR STRICT LIABILITY.

- 19. Collection Fees Provision. In the event that Customer defaults in the prompt payment of amounts due under this Agreement and such indebtedness is placed in the hands of an attorney or collection agent for collection, or suit is brought on same, or the same is collected through probate, bankruptcy or other judicial proceedings, then Customer agrees to pay reasonable fees and expenses (including attorney fees) incurred by Stream Energy in the collection of such indebtedness.
- 20. Governing Law. THE TERMS OF SERVICE IS MADE UNDER AND SHALL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF TEXAS, EXCLUSIVE OF ANY CONFLICT OF LAWS PROVISIONS THEREOF THAT WOULD APPLY THE LAWS OF ANOTHER JURISDICTION. EXCEPT AS OTHERWISE PROVIDED IN THE TERMS OF SERVICE, THE TEXAS UNIFORM COMMERCIAL CODE ("UCC") SHALL APPLY TO THE TERMS OF SERVICE AND ELECTRICITY SHALL BE CONSIDERED A "GOOD" (AND NOT A "SERVICE") FOR PURPOSES OF THE UCC.
- 21. Miscellaneous Fees. Customers may be required to pay a fee for bill payment via electronic transaction to third-party vendors. Fees vary depending upon payment type and vendor. Please check with the vendor for applicable fees before posting payment. These fees are not collected by Stream Energy. Also, please note that if Stream Energy has to reconnect electricity service to your residence, you may incur a fee, as illustrated in the following chart.

Stream Energy's Reconnect Fees* by territory (as follows):

Centerpoir	nt	
	RNP Standard	\$89.00
	RNP at Pole	\$150.00
450		
AEP	DVD 0:	***
	RNP Standard	\$89.00
	RNP Standard Priority	\$89.00
	RNP at Pole	\$150.00
	RNP at Pole Priority	\$170.00
TXU		
.,,,	RNP Standard	\$89.00
	RNP Standard Priority	\$100.00
	RNP Standard Holiday	\$124.00
	RNP at Pole	\$150.00
	RNP at Pole Priority	\$200.00
	RNP at Pole Holiday	\$240.00
	Title de l'ole l'ioliday	Ψ2-10.00
TNMP		
	RNP Standard	\$89.00
	RNP Standard Priority	\$150.00
	RNP at Pole Priority	\$150.00
	RNP at Pole	\$150.00
		+ = 0 0.00

^{*}Reconnect fees include charges for reconnection billed by the TDSP, as well as Stream Energy's fee(s). Reconnect fees may also be assessed for "trip charges" wherein the TDSP must make a trip to perform a disconnect/reconnect, but is unable to do so.

Stream Gas & Electric, Ltd.

DBA: Stream Energy REP License Number 10104 Residential Electricity Facts Label for the Texas Region

Effective September 30, 2006

	Pricing for TXU Service Area	500 kWh	1,000 kWh	1,500 kWh
	Two-Year & Three-Year Fixed Rate	\$0.13990	\$0.12990	\$0.12990
	Pricing for Reliant Service Area	500 kWh	1,000 kWh	1,500 kWh
	Two-Year & Three-Year Fixed Rate	\$0.14890	\$0.13750	\$0.13750
	Pricing for CPL Service Area	500 kWh	1,000 kWh	1,500 kWh
icity es	Two-Year & Three-Year Fixed Rate	\$0.14890	\$0.13850	\$0.13850
	Pricing for WTU Service Area	500 kWh	1,000 kWh	1,500 kWh
	Two-Year & Three-Year Fixed Rate	\$0.15300	\$0.14390	\$0.14390
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The Price per Kilowatt Hour ("kWh") provided by Stream Energy includes the price of the electric commodity, charges incurred by the applicable Local Wires Company (LWC), any other Related Fees associated with delivering electricity to your Service Address. The Price is a tiered pricing structure, based on the following tiers; i) up to 699 kWh depicted in the Facts Label as Average Monthly Usage of 500 kWh, ii) 700 to 1,499 kWh depicted in the Facts Label as Average Monthly Usage of 1,000 kWh, and iii) greater than 1,500 kWh, depicted in the Facts Label as Average Monthly Usage of 1,500 kWh.

	Minimum Term	Early Termination Fee	See the Terms of	
Contract	24 Months 36 Months	Yes Yes	Service for complete details.	
		This Product	Texas for Comparison	
Sources of	Coal & Lign	ite 31.64%	32.20%	
	Natural Gas	51.11%	51.43%	
Power	Nuclear	10.03%	9.51%	
Generation	Renewable	3.86%	3.63%	
	Other	3.36%	3.23%	
		Total: 100%	100%	

Emissions and Waste per 1,000 kWh Generated

