SCHEDULE OF EVENTS

SUNDAY	Casual Party Attire	APRIL 10, 2016	
1:00 P.M. – 6:30 P.M.	CUSTOMER SERVICE	Level 3 Foyer	
6:30 P.M. – 7:00 P.M.	FIRST-TIME ATTENDEE RECEPTION	Ironwood Ballroom 8	
7:00 P.M. – 8:30 P.M.	THE PARTY Sponsored in part by Stevens Van Lines	Ironwood Ballroom 1,2,3	
MONDAY	Business Casual Attire	APRIL 11, 2016	
7:30 A.M. – 8:45 A.M.	BREAKFAST	Ironwood Ballroom 1,2,3	
9:00 A.M. – NOON	GENERAL SESSION	Ironwood Ballroom 4	
	WELCOME REMARKS Kathy Neu and Mona Crum		
	IT TAKES JUST 5 SECONDS TO CHANGE YOUR LIFE Mel Robbins		
	NETWORKING BREAK		
	ECONOMIC AND TECHNOLOGY TRENDS IN LUXURY REAL ESTATE Rob Aigner with Ruben Gonzalez and Adi Pavlovic		
NOON – 1:30 P.M.	LUNCH	Ironwood Ballroom 1,2,3	
1:30 P.M. – 4:30 P.M.	GENERAL SESSION	Ironwood Ballroom 4	
	LAUNCH STRATEGIES: COMBINING ONLINE AND OFFLINE MARKETING CHANNELS Patrick Schwerdtfeger		
	NETWORKING BREAK		
	ZILLOW, GOOGLE, UPSTREAM, AND YOU Cary Sylvester		
	MACH 1 CONFIDENCE FOR THE LUXURY AGENT Bill Hensley		

TUESDAY	Business Casual Attire	APRIL 12, 2016	
7:15 A.M. – 8:30 A.M.	BREAKFAST	Ironwood Ballroom 1,2,3	
7:15 A.M. – 8:30 A.M.	LEADERSHIP BREAKFAST	Ironwood Ballroom 8	
8:30 A.M. – NOON	GENERAL SESSION	Ironwood Ballroom 4	
	WELCOME REMARKS		
	VIDEO FOR THE LUXURY AGENT JP Lewis		
	CHARISMA ON CAMERA Sandra Dee Robinson		
	NETWORKING BREAK		
	WIN THE LISTING YOU WANT EVERY TIME—OUR PARTNERSHIP WITH LUXURYREALESTATE.COM Scott Rudolph with Kay Evans		
	DRIP STRATEGIES: MONETIZING TRUST WITH : Patrick Schwerdtfeger	SOCIAL MEDIA	
	KW WORLDWIDE UPDATE Chris Heller		
	CLOSING REMARKS Kathy Neu and Mona Crum		

BILL HENSLEY



Former supersonic jet instructor pilot and Institute for Luxury Home Marketing trainer, Bill Hensley understands precision, flawless performance and knows what to do to "get the job done." As a speaker, consultant, and author of multiple books sold internationally, he brings a unique perspective as well as a vast amount of leadership experience to the world of real estate. Bill is a broker associate affiliated with Keller Williams in Carlsbad, California. He and his wife, Colleen Hensley (also a former pilot, speaker and author), are Hensley Properties at Keller Williams. Together they embody a full range of skills and abilities that result in their clients receiving nothing short of a first-class experience.

MEL ROBBINS



Melanie "Mel" Robbins is a speaker, TV personality, coach and author. Her TEDx SF Video, "How to Stop Screwing Yourself Over" has more than 3 million views, and her book on the brain and productivity, *Stop Saying You're Fine*, is a business bestseller that has been translated into four languages. Mel is currently one of CNN's most popular on-air commentators and opinion writers: her articles on human behavior drive tens of millions of page views for CNN.com. She also holds an extensive résumé as an expert on human behavior and motivation on shows such as "Good Morning America," "Dr. Phil," "Dr. Oz," "Oprah," "The Today Show" and "Fox News." Mel's five-second rule will help you achieve extraordinary things in your life and your career. You'll learn how to identify the mistakes you are making and learn how to create lasting behavior change within yourself.

SANDRA DEE ROBINSON



Sandra Dee Robinson is a television actress, speaker, trainer, author, TV/radio host, founder of www.CharismaOnCamera.com, nature lover and advocate, and a "personal empowerment enthusiast." Sandra Dee has been titled the "charisma coach" and assists companies, entrepreneurs and well-established experts to help them naturally develop authentic power behind their personal presence and communication skills. Starting as a teen, she portrayed major roles in "Another World," "Sunset Beach," "The Bold and the Beautiful," "General Hospital," "Days of Our Lives," plus many prime-time shows: "CSI Miami," "Criminal Minds" and "Two and a Half Men" among others. She attributes her consistent success in the challenging TV industry to the lessons she now has honed into effective workshops and seminars.

SCOTT RUDOLPH



Scott Rudolph is a 25-year veteran in the real estate industry. He met his now wife at her open house and both became brokers with Keller Williams Seattle Metro West. In 2000, Scott accepted the role of business development director within a powerful network of luxury real estate professionals known in the industry as "Who's Who in Luxury Real Estate." He launched the network's magazine, was the first to syndicate listings among the network, crafted dozens of alliances to benefit the network and was awarded the Marketing Excellence Award from Unique Homes. Since those early days, LuxuryRealEstate.com has amassed numerous industry awards and has grown to represent "the most multi-million dollar properties."

PATRICK SCHWERDTFEGER



Patrick Schwerdtfeger is a leading authority on global business trends including demographics, "big data" and the social media revolution. He is the author of the award-winning book *Marketing Shortcuts for the Self-Employed*. Patrick is a regular speaker for Bloomberg TV and has spoken about business trends, technology and digital marketing at hundreds of conferences and business events in dozens of cities around the world. Patrick spoke about "learned intuition" at the TEDx Sacramento events in 2012 and 2013. Patrick's other books include *Webify Your Business: Internet Marketing Secrets for the Self-Employed* and *Make Yourself Useful: Marketing in the 21st Century*. He has been featured in the New York Times, Los Angeles Times, San Francisco Chronicle, Reader's Digest, CNNMoney, Fortune, Bloomberg Businessweek, The Associated Press, Money Magazine and Forbes, among many others.