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2012 ALC

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## **RED Day** (Renew ~ Energize ~ Donate)

Across North America on May 10th, Keller Williams associates will be actively engaged in Red Day. It is a company wide initiative and a day of giving back to our local communities.

As a celebration of KW'S Chairman of the Board Mo Anderson's birthday, RED Day exemplifies Keller Williams culture of making a difference for others.

"We thank Mo Anderson for setting the example for us. RED Day is an extensive community-service project." says Diane Mitchell, KW Canada's Co-Director.

RED Day Committees across Canada have been busy organizing the day long events that range from contributing to food shelters, building homes with Habit for Humanity, painting and improving community shelters, landscaping and cleaning community grounds and various food drives.

John Furber, Canadian Co-Director says, "RED Day is about giving. It is a powerful demonstration of who we are as realtors and how we feel about our communities and the people who live there".

To participate or contribute to your local RED Day contact your Market Centre RED Day representative or Team Leader.

### **RED Day Representatives Coast to Coast**

#### KW Canada Regional RED Day Representative: Linda Williamson

#### **Market Centre Representatives**

	•	
237	KW Ottawa Realty, Ottawa	Liane McKinley
269	KW Realty South, Calgary	Deb White & Krista Ivanov
392	KW VIP Realty, Ottawa	Josh West
403	KW Referred Realty, Don Mills	Jennifer O'Kane
425	KW Solid Rock Realty, Ottawa	Gina Cristello
571	KW Golden Triangle Realty, Kitchener	Darlene Grant
656	KW Real Estate Associates, Mississauga	Natalie Greico
706	KW Valley Realty, Abbotsford	Sita Mulder
777	KW Advantage Realty, Toronto	Linda Williamson
833	KW Elite Realty, Port Coquitlam	Andy Wallace
837	KW Real Estate Service, Willowdale	Ora Ross
838	KW Energy Realty, Whitby	Jennifer Frey
848	KW Realty Centres, Newmarket	Bree Honey
873	KW Realty, Halifax	Susan Young
890	KW Lifestyle Realty, London	Christine Cecchetto
904	KW Edge Realty, Burlington	Christine Fletcher - Henson

## 2012 ALC Members Across Canada

## Thank you for your Leadership!

The ALC is the heartbeat of the Market Centre – involved and invested in decisions that affect our agents. The Keller Williams ALC or Agent Leadership Council is made up of the top 20% of agents in each Market Centre. This dynamic 'Board of Directors' is actively involved in the leadership decisions that make the market centre more productive and profitable. By having input from these associates, each Market Centre can tailor their strategies to thrive in all stages of the market. (Meetings take place monthly and all agents in the Market Centre are encouraged to attend). During this meeting, profit/loss statements are reviewed (open books policy), educational/training ideas are implemented and brainstorming is done to find the best ways to make the market centre more successful.

Abbotsford	Beach/Riverdale	Calgary	Don Mills	Halifax
John Welsh	Candace Kaszas	Debbie Komitsch	Mary Ann Gutierrez	Sandra Chaisson
James Lal	Linda Williamson	Karina Sunderji	Jennifer O'Kane	Susan Young
Karen Bridge	Karina Sadu	Sheila Morrison	Carlo Sconza	Jeff Kielbrato <mark>wski</mark>
Sita Mulder	Judy Coffey	Arthur Wong	Balan Manian	Brenda Kielbratowsk
Steve Gobeil	Mike Clarke	Gord Ross	Nuria Cano-Ortiz	Paul Sentner
and the second	Philip Brown	Rod Forsythe		Larry Allen
	Lou Piccioni			Andrew Perkins
Kitchener	Dan Balm	100		
Darlene Grant	Angela Parks	~ ~	1 and the second	
Humberto Gomez				
Steve Smith	London	Mississauga	Newmarket/Aurora	Port Coquitlam
Lisa Bunker	Scott Haslett	Jason Mansingh	Paul Hendricks	Matt Bastien
Jason Bunker	Wes Watson	Natalie Grieco	Sean Herbinson	Peter Carleton
	Michelle Orsini	Peter Scarcella	Maureen Marsiglio	Gary Cooke
MC 237, Ottawa	Rob Rudell	Ron Balagtas	Sandra McMunn	Scott Leaf
Dan Salhany	Meg Hetherington	Ken Healey	Tom Mitchell	Trevor Street
Martin Elder	Tom Kahnert		Steve Peroff	Andy Wallace
Jean Richer	1 A A A			
Paul O'Reilly				
Kris Sherry				
Shane O'Sullivan	Ottawa	Ottawa	Willowdale	Whitby/Oshawa
Jason Pilon	Gina Rose Cristello	Dianne Gillette	Ora Ross	Rhonda LaFlamme
Dan Oakes	Yong Zhang	Kathy Walker	Kenneth Yim	Masood Vatandoust
Haris Yusufzai		Josh West	Ash Solhdoust	Jacob Asparian
Glenn Floyd		Anne Winch	Kirby Chan	Michael McDougall
Liane McKinley		Karen Cayer	Jero <mark>me Schrie</mark> r	Max Vanderheide
Gerard Windle		Wanda Clark	Justin <mark>e Lee</mark>	Lisa Fayle
Mary-Anne Gillespie		3-		
mary-Anne Ginespie				

## **KW Canada March Rankings**

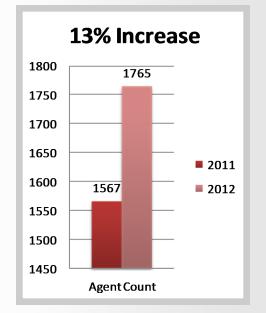
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## **Top Canadian Market Centres - KWRI**

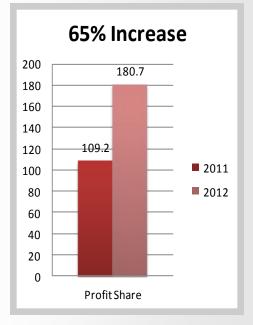
Market Centres - Rank	ed by Owner Profit
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Keller Williams Advantage Realty, Toronto Keller Williams Realty, Halifax Keller Williams Ottawa Realty, Ottawa Keller Williams VIP Realty, Ottawa Keller Williams Energy Realty, Ottawa Market Centres - Ranked by Profit Share Keller Williams Advantage Realty, Toronto Keller Williams Realty, Halifax Keller Williams Ottawa Realty, Ottawa Keller Williams VIP Realty, Ottawa Keller Williams Energy Realty, Whitby/Oshawa	
Keller Williams VIP Realty, Ottawa Keller Williams Energy Realty, Ottawa Market Centres - Ranked by Profit Share Keller Williams Advantage Realty, Toronto Keller Williams Realty, Halifax Keller Williams Ottawa Realty, Ottawa Keller Williams VIP Realty, Ottawa Keller Williams Energy Realty, Whitby/Oshawa	73
Keller Williams Energy Realty, Ottawa <u>Market Centres - Ranked by Profit Share</u> Keller Williams Advantage Realty, Toronto Keller Williams Realty, Halifax Keller Williams Ottawa Realty, Ottawa Keller Williams VIP Realty, Ottawa Keller Williams Energy Realty, Whitby/Oshawa	88
Market Centres - Ranked by Profit Share Keller Williams Advantage Realty, Toronto Keller Williams Realty, Halifax Keller Williams Ottawa Realty, Ottawa Keller Williams VIP Realty, Ottawa Keller Williams Energy Realty, Whitby/Oshawa	185
Keller Williams Advantage Realty, Toronto Keller Williams Realty, Halifax Keller Williams Ottawa Realty, Ottawa Keller Williams VIP Realty, Ottawa Keller Williams Energy Realty, Whitby/Oshawa	204
Keller Williams Realty, Halifax Keller Williams Ottawa Realty, Ottawa Keller Williams VIP Realty, Ottawa Keller Williams Energy Realty, Whitby/Oshawa	
Keller Williams Ottawa Realty, Ottawa Keller Williams VIP Realty, Ottawa Keller Williams Energy Realty, Whitby/Oshawa	6
Keller Williams VIP Realty, Ottawa Keller Williams Energy Realty, Whitby/Oshawa	59
Keller Williams Energy Realty, Whitby/Oshawa	87
	164
	194
Market Centres - Ranked by Closed Volume	
Keller Williams Ottawa Realty, Ottawa	2
Keller Williams Advantage Realty, Toronto	30
Keller Williams VIP Realty, Ottawa	32
Keller Williams Energy Realty, Whitby/Oshawa	44
Keller Williams Elite Realty, Port Coquitlam	47
Market Centres - Ranked by Closed Units	
Keller Williams Ottawa Realty, Ottawa	6
Keller Williams Energy Realty, Whitby/Oshawa	110
Keller Williams VIP Realty, Ottawa	122
Keller Williams Advantage Realty, Toronto	155
Keller Williams Elite Realty, Port Coquitlam	183
Market Centres - Ranked by Closed GCI	
Keller Williams Ottawa Realty, Ottawa	4
Keller Williams Advantage Realty, Toronto	58
Keller Williams Energy Realty, Whitby/Oshawa	60
Keller Williams VIP Realty, Ottawa	93
Keller Williams Referred Realty, Don Mills	139

## Agent Count KW Canada\*



## Profit Share KW Canada\*



\*YTD 03.31.12. charts represent year over year comparison - KW Canada

## KW Canada Top 25 Producers GCI

#### Individual

#### Associate

#1 Paul Allan #2 Paul O'Reilly #3 Dianne Gillette #4 Eli Skaff #5 Cameron Weir #6 Campbell Osler #7 Rod Forsythe #8 Eric Glazenberg #9 Larry Allen #10 Jin Chen #11 Joy Bagga #12 Suzanne Mills #13 Sandra Scherre

#### **Market Centre**

MC 571 Kitchener MC 237 Ottawa MC 392 Ottawa MC 425 Ottawa MC 777 Toronto MC 237 Ottawa MC 269 Calgary MC 837 Toronto MC 873 Halifax MC 237 Ottawa MC 833 Port Coguitlam MC 838 Whitby/Oshawa MC 848 Newmarket/Aurora

#### Associate

#14 David Casev #15 Michael Eisner #16 Whitney Jorgensen #17 Shane Foley #18 Joel Brodie #19 Mako Britz #20 Sheila Morrison #21 Christine Domina #22 Marvin Alexander #23 Mohnish Aggerwal #24 Stephen Young #25 Ron Dulle

#### Team (2 Producing Associates)

Associate

#1 The Ismailzadeh Team #2 The Real Estate Guys #3 The Al-Shaikhly Team #4 The Shulman Team #5 The Kaushansky & Brown Team MC 777 Toronto #6 The Bill & Chaney Team #7 The Betty Hillier Team #8 The Lee Team #9 The Real Pros Group #10 The Shipanock & Kazubinski Team MC 392 Ottawa #11 The Richer Team #12 Team Trump #13 The Elder Team

#### Associate

#1 The Pilon & Hamilton Team #2 The Mitchell Team #3 Mike Clarke Group #4 Dale Way Team #5 The Lisa Fayle Team #6 The Shawn Lepp Team #7 Mulholland and Ross #8 The Peroff Team #9 The Gary Cooke Team #10 J & A Murphy Team #11 The Sachko Team #12 Dan Oakes Group #13 The Hooper Group

#### Market Centre

MC 837 Toronto MC 403 Toronto MC 237 Ottawa MC 403 Toronto MC 392 Ottawa MC 392 Ottawa MC 837 Toronto MC 833 Port Coguitlam MC 237 Ottawa MC 777 Toronto MC 237 Ottawa

#### Associate

#14 The Heart N' Home Team #15 The McKinley Team #16 The Johnstone Team #17 The Bilinski #18 The Signature Team #19 Judy & Larry Foran #20 The Green Team #21 The Lamerias Team #22 The Bertrand Team #23 The Underwood Team #24 Team Molkos #25 The House Calls Group

Market Centre

**Market Centre** 

MC 237 Ottawa

MC 403 Toronto

MC 777 Toronto

MC 237 Ottawa

MC 237 Ottawa

MC 269 Calgary MC 838 Whitby/Oshawa

MC 237 Ottawa

MC 706 Abbotsford

MC 848 Newmarket/Aurora

MC 838 Whitby/Oshawa

MC 706 Abbotsford

MC 656 Mississauga MC 237 Ottawa MC 237 Ottawa MC 237 Ottawa MC 890 London MC 873 Halifax MC 237 Ottawa MC 838 Whitby/Oshawa MC 237 Ottawa MC 237 Ottawa MC 403 Toronto MC 269 Calgary

#### Group (3 or more Producing Associates)

#### Market Centre

MC 237 Ottawa MC 848 Newmarket/Aurora MC 777 Toronto MC 237 Ottawa MC 838 Whitby/Oshawa MC 838 Whitby/Oshawa MC 837 Toronto MC 848 Newmarket/Aurora MC 833 Port Coguitlam MC 873 Halifax MC 838 Whitby/Oshawa MC 237 Ottawa MC 237 Ottawa

#### Associate

#14 Floyd Team #15 SuperMario #16 The Home Team #17 The Cleeves Team #18 Jim Reitzel #19 The Referral Team #20 The Marcus Team #21 The Mullin Lloyd Team #22 The Dekker Team #23 The Silbernagel Team #24 Team Bourgon Boulerice #25 R & R Elite Homes

#### Market Centre

MC 237 Ottawa MC 237 Ottawa MC 848 Newmarket/Aurora MC 571 Kitchener MC 571 Kitchener MC 403 Toronto MC 237 Ottawa MC 838 Whitby/Oshawa MC 425 Ottawa MC 403 Toronto MC 237 Ottawa MC 833 Port Coguitlam

## KW Canada Top 25 Producers Units

#### <u>Associate</u>

#1 Eli Skaff #2 Brenda Kielbratowski #T3 Paul Allan **#T3** Whitney Jorgensen #5 Mako Britz #6 Suzanne Mills #7 Larry Allen #8 Grant Sprague #T9 Mohnish Aggerwal **#T9** Carol Ferchau #T9 Rod Forsythe #T9 Joy Bagga #13 Cameron Weir #T14 Jerry Lynds #T14 Shane Foley #T14 Jenna Swinwood #T14 Michael Eisner

#### Associate

#1 Team Marshall #2 The Manian Team #3 The Real Pros Group #T4 The Shipanock & Kazubinski Team MC 392 Ottawa #T4 The Betty Hillier Team #T6 The Real Estate Guys #T6 The Elder Team #T6 The Al-Shaikhly Team #T9 The McKinley Team #T9 The Signature Team #T11 Christiane Lafleur #T11 The Johnstone Team #T11 The Richer Team #T11 The Ismailzadeh Team #T11 The Lee Team #16 Judy & Larry Foran

#### Associate

#1 The Pilon & Hamilton Team MC 237 Ottawa #2 Dale Way Team #3 The Shawn Lepp Team #4 Mike Clarke Group #5 The Mitchell Team #6 J & A Murphy Team #7 The Lisa Fayle Team #8 The Gary Cooke Team #9 Jim Reitzel #10 The Peroff Team #11 The Home Team #12 The Sachko Team

#### Market Centre

MC 425 Ottawa MC 873 Halifax MC 571 Kitchener MC 777 Toronto MC 706 Abbotsford MC 838 Whitby/Oshawa MC 873 Halifax MC 873 Halifax MC 237 Ottawa MC 269 Calgary MC 269 Calgary MC 833 Port Coguitlam MC 777 Toronto MC 873 Halifax MC 237 Ottawa MC 425 Ottawa MC 403 Toronto

#### Individual

Associate

#T14 Jason Bunker #T14 Ken Healey #T14 Jin Chen #T21 Sharon Maslen #T21 Darlene Grundy #23 Eric Glazenberg #T24 Campbell Osler **#T24 Ashley Stevens** #T24 Mark Loeffler #T24 Glenn Gardner #T24 Ron Dulle #T24 Scott Leaf #T24 David Casey #T24 Brian McRobert #T25 Dario Castiglia #T25 Donald McNeill

#### Team (2 Producing Associates)

Associate

#T17 Team Trump

#T17 The Bilinski

#T21 Sold By Lorn

Associate

**Market Centre** 

MC 833 Port Coquitlam MC 403 Toronto MC 833 Port Coguitlam MC 392 Ottawa MC 403 Toronto MC 237 Ottawa MC 237 Ottawa MC 237 Ottawa MC 890 London MC 237 Ottawa MC 237 Ottawa MC 237 Ottawa MC 837 Toronto MC 837 Toronto MC 873 Halifax

#### Group (3 or more Producing Associates)

**Market Centre** 

MC 237 Ottawa MC 838 Whitby/Oshawa MC 777 Toronto MC 848 Newmarket/Aurora MC 873 Halifax MC 838 Whitby/Oshawa MC 833 Port Coguitlam MC 571 Kitchener MC 848 Newmarket/Aurora MC 848 Newmarket/Aurora MC 838 Whitby/Oshawa

#14 The Mullin Lloyd Team #15 R & R Elite Homes #T16 The Marcus Team #T16 Floyd Team #T18 SuperMario #T18 The Hooper Group **#T20 Realty Partners** #T20 The Vatandoust Team #T20 Mulholland and Ross #T20 Team Bourgon Boulerice MC 237 Ottawa #24 Lindsay Smith Team #25 The Josh Bath Team

#### Market Centre

MC 838 Whitby/Oshawa MC 833 Port Coquitlam MC 237 Ottawa MC 237 Ottawa MC 237 Ottawa MC 237 Ottawa MC 873 Halifax MC 838 Whitby/Oshawa MC 837 Toronto MC 838 Whitby/Oshawa MC 833 Port Coguitlam

All numbers reflect YTD production 03.31.12

#### Market Centre

MC 571 Kitchener MC 656 Mississauga MC 237 Ottawa MC 269 Calgary MC 269 Calgary MC 837 Toronto MC 237 Ottawa MC 838 Whitby/Oshawa MC 777 Toronto MC 269 Calgary MC 706 Abbotsford MC 833 Port Coguitlam MC 237 Ottawa MC 838 Whitby/Oshawa MC 706 Abbotsford MC 706 Abbotsford

**Market Centre** MC 777 Toronto

#T17 The Underwood Team MC 237 Ottawa MC 237 Ottawa #T17 The Heart N' Home TeamMC 656 Mississauga #T21 The House Calls Group MC 269 Calgary MC 838 Whitby/Oshawa #T21 The Chris & Lisa Team MC 425 Ottawa #24 The Shulman Team MC 403 Toronto #T25 The Kaushansky & Brown Team MC 777 Toronto #T25 Bowman & Lewicki Team MC 392 Ottawa #T25 The Walker Team MC 403 Toronto #T25 The Green Team MC 237 Ottawa #T25 Thyssen Schmidt Team MC 890 London #T25 The Lamerias Team MC 838 Whitby/Oshawa #T25 The Brownlee-Starr Team MC 237 Ottawa

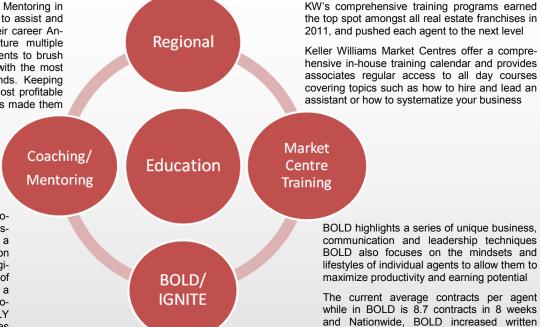
## **Training and Education**



## A commitment to training and coaching at every level is at the heart of what sets Keller Williams Realty apart

KW offers wide ranging Coaching & Mentoring in both group and one-on-one settings to assist and educate agents at each stage of their career Annual Events and Conventions feature multiple 45min. power classes that allow agents to brush up on scripts and keep up-to-date with the most current technology and market trends. Keeping with KW's unique philosophy, the most profitable offices share the information that has made them so successful

Ignite - State of the art training program for both agents new to the industry and established agents seeking a competitive advantage With a focus on lead generation, Ignite produces tangible results in the shortest period of time and builds the foundation for a successful career Unlink other programs, Ignite has agents ACTIVELY lead generate in class with coaches offering feedback and advice, and success is then tracked through eEdge



BOLD has tremendous impact regardless of experience or production level.

units of attendees by 57%.

## **Regional Training Events!**

Train the Presenter, w/Dick Dillingham Toronto, May 29th & May 30th

Seller Mastery, w/Glenn McQueenie Halifax, June 13<sup>th</sup>

Buyer Mastery w/Marvin Alexander Calgary, September 13<sup>th</sup>

Business Planning w/Pat Mancuso Halifax, Nov 28th Toronto, Nov 29th Cambridge, Nov 30th









For more information on these courses, trainer bio's & registration visit www.MillionaireSystems.ca

## MC 837 Annual Awards Gala



KW Real Estate Service's first annual Awards Gala;Capper Hat recipients (from left to right) Julian Lo, Eric Glazenberg, Johnny Ho, Carol Teichman, Kenneth Yim, Roy Cado, Ora Ross, Jerome Schrier, Michael Shuster, Mitra Nesari, Kirby Chan and OP Peter Mulholland, all capped at 100% already for this year!

## KW Canada Human Resources

~Wanted~

Team Leader Ottawa MC 237 Jeffop@kwottawa.ca

Toronto North MC 837 Peter@RealEstateToronto.com

Beach/Riverdale MC 777 DianeMitchell@kw.com

#### **Productivity Coach**

Ottawa South MC 425 JarrodDavis@kw.com

#### **Canadian Supplier - MREA Series**

Anna Masci McGraw-Hill Ryerson Limited http://www.mcgrawhill.ca Tel 905 430-5104



## MC 403 Annual Golf Tournament

MC 403 - Annual Golf Tournament - Keller Williams Referred Reatly is having their annual golf tournament on Tues June 5th at the Highland Golf Club in Bradford. Register before May 20th for Early Bird Pricing. (Early Bird Team \$500 Early Bird Single \$130). Regular price: Team \$650 Single \$175. Fees include: Golf Range, 18 Holes of Golf, Golf Cart, Lunch & Dinner. email jaime@kwreferred.com

#### Cultural & Leadership Summit

Save the Dates! Location: Hilton Garden Inn, Vaughan, ON L4K 5Z7

> BOLD Leadership Nov 13-14 Leadership Summit Nov 15 Inspirational Breakfast Nov 16

Room Block: Hilton Garden Inn 3201 Hwy 7 (Group Code: KEL)

## Future Market Centre Growth

Montreal Barrie Toronto West Scarborough East

If you have agent leads you would like to refer to the Operating Principal candidates, send and email to: **Stephanie Mulvina**, Canadian Operations Manager <u>StephanieMulvina@KW.com</u>

## MAPS Corner

Last week we had the pleasure of having Steve Chader teach Seller Mastery to the GTA. MAPS Coach Mary-Anne Gillespie attended the event and challenged the group to be accountable to their listing goals for 2012. In a new initiative she will be reaching out to all attendees who committed to listing goals that day! Here are some great take away's from the event . "66% more GCI is being achieved by those using an Edge for their 33 touch from last year", "For each listing, we should be generating 2 more buyers", "Are you using a pre listing kit, and is it valued at \$20 or more per kit" and "45% of the leads you get today (1 out of 2) will buy in 6 months".

Call Mary-Anne for more details on MAPS coaching 613.612.7355

(MAPS provides coaching for commercial agents as well)

To include your Market Centre events in future newsletters email kwrg30@kw.com

## MC 873 Annual Awards Gala

MC 873, Keller Williams Realty, Halifax celebrated their 2nd Annual Awards Gala at Taboo on March 28th. In addition to the awards given for top GCI and Units, local awards were given in the following categories:

Top Individual – Larry Allen

Top Team – Larry & Judy Foran

Top Group – J&A Murphy Group

Rookie of the Year – Dorothy Williams

Culture Award – Cynthia Black

Growth Award – Paul Sentner

Education Award - Sandra Chaisson



## MC 890 Golf Tournament

Keller Williams Lifestyles Realty is having their First Annual Charity Golf Tournament on Thursday June 28th at the Pine Knot Golf & Country Club located at 5421 Hamilton Rd., Dorchester, in support of Hospice of London. To register for this event please contact either Scott Haslett at scott@scotthaslett.com or Donna Mann at Donna@kwlondon.com before May 30th. Price is \$100.00 per golfer and includes 18 Holes of Golf, Golf Cart, Bar-B-Que Lunch & Dinner. Lots of fun guaranteed and prize table is explosive!!!

## MC 706 Annual Vest Party

Ron & Audrey Dulle host a sweater vest party annually . The rules are simple: you must wear a sweater vest and you cannot talk about work. It's a social event that everyone looks forward to.



## MC 706 Accepts Award

MC 706 wins the Fraser Valley Real Estate Board Award for Highest Sales Achievement per sales person in our category (41-59 Licenses) for 2011!





#### Rookie Agent Tops The Market



Ottawa, ON 2012 Eli Skaff, Keller Williams rising star ranked in the top 1% of his local market in 2011 finishing the year as KW Canada's Rookie of the year.

"The key to success was through lead generation and MREA models and systems" says Eli,

"I chose Keller Williams Solid Rock for its core values as I foresee where this company is headed and would like to be a part of the growth."

"Eli has proven this year that being new to the business doesn't mean that you are not a serious competitor." says Jarrod Davis Team Leader for Keller Williams Solid Rock Realty. "His competitive edge and focus on success has driven him to the top. Embracing technology and mastering the language of sales has allowed him to turn leads into closed sales ultimately making him more money and building a life by design!!"

Eli says, "I've always had a passion for real estate, having bought and sold some properties over the course of several years. I started planting seeds in my sphere prior to me getting licensed. Once I was licensed, I had my first listing within a week. From then on, it was referrals from friends, from previous clients and new clients. I mastered scripts which helped me convert FSBO's into listings and from there I received more referrals. I took full advantage of my listings through Open Houses and sign calls which drove leads of unrepresented buyers. In my first year as a Realtor, I had 38 units closed and 42 written deals. This year, I am building on the previous year's success and working on building a team."

Eli's advice to realtors starting out: "Our job is to take care of our clients' best interests and putting their needs before anything else. First and foremost, you need to sell yourself and show value in your experience and knowledge in the Real Estate industry. If you're new and you do not have the experience, compensate with education, practice, knowledge and know what to say. Don't be afraid of asking your peers for advice or help. Make sure that you deliver on any and all promises made to your clients to build your credibility. Rapport building and constant communication with your clients will build trust and ever growing referral business. Keep communicating with clients throughout the years as you never know when they will want to sell again, buy investment property or refer a friend or family member."

## MC 571 is Moving!

On May 27th KW Golden Triangle Realty will be located at 640 Riverbend Drive, Kitchener, ON N2K 3S3 to celebrate their move they will be hosting an intimate lunch with Gordie 'Mr. Hockey' Saturday May 26 in Kitchener followed by a Signing event at the Market Centre on Sunday May 27.

Please pass onto your agents and encourage them to call their affluent clients and diehard Detroit Red Wings fans. For more details email Jim Reitzel jim@jimreitzel.com

## Super Mario Team Joins KWO



Ottawa, ON April, 2012 – Mario Charron and his team, has joined Keller Williams Ottawa Realty Market Centre in Orleans.

"We're excited to welcome Mario Charron to the Keller Williams Realty family," says Jeff Hooper, Operating Principal Keller Williams Ottawa. "This company succeeds through its people, and having Mario on our team is a

huge win for us."

Mario's educational background is in the marketing field and this has helped him achieve his goals. Mario started his real estate career in 1985 as a Licensed Sales Representative and has seen a lot of changes in the industry. He has successfully adapted to these changes to increase his business. Communication and negotiating skills are two of the main components to Mario's success along with his vast experience and attention to client service. Mario has achieved SRES (Senior Real Estate Specialist) recognition—one of the only Real Estate Agents in Ottawa to receive that designation. He is also a Relocation Specialist and has E-Agent status, meaning he is on the leading edge of technology in the real estate field.

Mary Caird, Broker at Keller Williams Ottawa Realty says, "As part of a growing trend to the Orleans office, we welcome The Super Mario Team. Mario Charron has been one of Ottawa's most successful Realtors over the past 26 years and now a real feather in our cap. Mario's talented team consists of Agents Lisa Boulay, Ken Brothers, Linda Evans and son Patrick along with Office Administrators Cora Raymer and Janet Falle. Year after year The Super Mario Team continues to establish themselves as one of the premiere teams in Ottawa who continue to exceed the expectations of their customers."

#### Benefit for Frank Caetano



Thursday May 31st @ 7:00pm MC 837, Keller Williams Real Estate Service will be hosting a very special event; Party with a Purpose 'Frankly Speaking' at Archibalds Pub at 8950 Yonge Street. (Yonge/#7)

'Frankly Speaking' will be featuring top entertaining acts including the DeadBeatz with special guests W3TPAINT and the Blues Meisters!

Frank Caetano who spent this year in intense treatment for cancer is just about one of the best people

you can meet. He has been a most dedicated Buyer Agent and Team Player for over 3 years, He is best known for his bi-weekly market centre 'buyer scripts' classes and his own Buyer Matrix videos His calm demeanor and intelligent sense of humour is missed among our clients and KW associates. Our Market Centre is eager to assist him and his amazing family any way we can.

Food. Entertainment. Art. (original Art created by some of our own amazing KW Real Estate Service artists will be donated and auctioned!)

Tickets are \$50.00 which includes food and entertainment. Register online at www.MillionaireSystems.ca

We welcome everyone and their families to help support our own, because KW Cares!

#### Announcements

MC 848, Keller Williams Realty Centres, Newmarket

It is with great sadness that we announce one of our dear associates Faye Hutton recently lost her daughter.

In lieu of flowers, donations can be made to Lauren's 4 year old daughter's (Christina) trust

fund at any CIBC bank. (You will need the branch number 04592 and account number 0067830 to make a donation)

#### KW International - An Associate in need ...

One of our dear agents in San Antonio has a brother who is in desperate need of a kidney transplant. Carol Griffith has been an agent with us since 1996, She is a passionate supporter of Keller Williams and she needs our help in finding her brother a kidney donor. If there is anyone who would consider being a kidney donor, this would mean the world to Carol's family Our company pulls together to help our KW family members and this is one of those times when there is a true need.

If you would like more information and/or would like to consider being a kidney donor please contact <u>stephaniemulvina@kw.com</u>



Mark Your Calendar!

#### 2012 Austin Training Events



### May 2012

Franchise Systems Orientation	May 14-17
OP Boot Camp	May 16-17
Train the Trainer Advanced	May 21-22
Recruit Select	May 21-22
Train the Presenter	May 23-24
Action Training	May 23
Leadership & Motivation	May 24

#### June 2012

Franchise Systems Orientation	June 11-14
Team Leader Boot Camp	June 19-21
FIERCE Conversations	June 19-20

#### July 2012

Franchise Systems Orientation	July 9-12
Recruit Select	July 16-17
Action Training	July 18
Leadership & Motivation	July 19
MAPS Coaches Skills Camp	July 23-25

#### August 2012

Franchise Systems Orientation Train the Presenter

#### September 2012

Mega Camp and Masterminds Commercial Retreat September 18-21 September 21-22

August 13-16

August 15-16



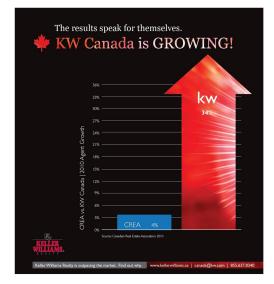




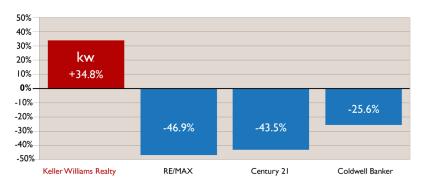
# While others are slowing ... Keller Williams Realty is growing.

## **KW Canada Goals**

	<b>2011</b> Year End	2012 Goals	<b>2012</b> ΥΤΙ	)*
Market Centres	16	23	16	
Agents	1,720	2,040	1,765	
Profit Share	\$1,752,472	\$2,050,000	\$180,753	
				*YTD 03.31.12



#### MAJOR FRANCHISORS, GROWTH TRAJECTORY (U.S.) | 2005-2010\*



## **Passive Income**

2011 total profit share distributed in the U.S. and Canada	\$38.3 Million
Associates with a Tree	33,999
Associates Receiving Profit Share	27,219

Profit share and growth share dollars may vary — this is not an earnings claim.

Numbers are as of year-end Dec 2011

## Mission-

Careers Worth Having, Businesses Worth Owning, Lives Worth living

Vision

To Be the Real Estate Company of Choice for Real Estate Agents and Consumers Across Canada

# WI4C2TS<sup>°</sup>

~Believe System~ Win Win: or no deal Integrity: do the right thing Customers: always come first Commitment: in all things Communication: seek first to understand Creativity: ideas before results Teamwork: together everyone achieves more Trust: start with honesty Success: results through people

#### Your News is Important to us!

Everyone at Keller Williams is excited to hear your stories, so please forward your articles to be included in our monthly newsletter and be sure to include photos. Please send your comments and suggestions to us.

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