



ORDER CONFIRMATION



Print Page

Thank you for ordering from Newegg.com. Please print this page for your records.

A confirmation e-mail will be sent to m rains@mattrains.com once your order has processed. You will receive another e-mail with tracking information once your order has shipped. Orders are usually processed within 1-2 business days. In the unlikely event that we anticipate a delay in your order, you will be notified via e-mail.

Submitted: 12/30/2009 9:14:04 AM

Shipping Info

Matt B Rains
Rains Services Inc.
2691 WYNTER SNOW RUN
BETHLEHEM, GA 30620-4696
404-557-0762

Billing Info

Matt B Rains
Rains Services Inc.
2691 WYNTER SNOW RUN
BETHLEHEM, GA 30620-4696
Visa: *****4635

Order Summary

Table with 3 columns: Qty, Product Description, Price. Includes items like Crucial 2GB memory and Western Digital Scorpio Blue hard drive, with subtotal, tax, and order total.

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Return Policy Text

- 1. Manufacturer Warranty
a. Summary
i. Return for refund within: non-refundable
Return for replacement within: non-replaceable
b. Detail
i. Newegg.com does not offer any express warranties. However, many

of the products available through Newegg.com are covered by Manufacturers' Warranties. If a product is covered by a manufacturer's warranty, it will be stated on that product's web page. Manufacturers' warranty details are typically available at the manufacturer's website; click [Contact Manufacturers](#) to see a list of the manufacturers whose items we carry. Detailed manufacturer warranty information can also be obtained for free by contacting our [Customer Service](#) department. Please note that products in this category are **non-refundable** unless otherwise indicated.

Products that state "*This item can be returned to the product manufacturer only*" must be returned directly to the product manufacturer for repair or replacement, unless otherwise required by law. For these items, the warranty policy provided by the product manufacturer explicitly requires that any returns, repairs etc. be requested and processed directly by the consumer (or "end-user") of the item.

2. Standard Return Policy

a. Summary

- i.
 - Return for refund within: 30 days
 - Return for replacement within: 30 days
 - Restocking Fee: Yes

b. Detail

- i. This is our Standard 30-Day Return Policy. Items covered by this policy (those products for which Newegg states "*This item may be returned for a replacement or refund within 30 days only*") must be returned to Newegg **within 30 days of the invoice date** for this policy to apply. "Return" constitutes receipt of the product by Newegg, and not the mere issuance of an RMA.

3. Memory Standard Return Policy

a. Summary

- i.
 - Return for refund within: 30 days
 - Return for replacement within: 30 days
 - Restocking Fee: Yes

b. Detail

- i. This is our Standard 30-Day Return Policy. Items covered by this policy (those products for which Newegg states "*This item may be returned for a replacement or refund within 30 days only*") must be returned to Newegg **within 30 days of the invoice date** for this policy to apply. "Return" constitutes receipt of the product by Newegg, and not the mere issuance of an RMA.

The following conditions are not acceptable for return, and will result in the merchandise being returned to you:

- Any memory exhibiting physical damage
- Modules that are missing the manufacturer label containing model number and part number
- Modules that are missing the manufacturer warranty label
- Modules that were shipped with a manufacturer-applied heat spreader, but have had the heat spreader removed
- "Kit" Modules (which contain 2 or more memory modules packaged together) that are not returned as complete set
- USB Drives, Thumb Drives, Flash Memory, or any related product that is returned without the cap or protective casing