THE BEST

IN THE BUSINESS

These real estate professionals with an average of 30+ annual transactions are the "best of the best" in North America as reflected by their independently validated records of perfect or near perfect service and customer satisfaction. The ultimate definition of service excellence is less a reflection of how many are served as it is how well each is served.

Congratulations to the best real estate service professionals in North America!

Kevin Mell, Twin City Homes GMAC Amanda McMillan, Prudential **Preferred Properties** Betty (Jo) Campbell, Coldwell Banker Devonshire Jennifer Robertson, David Winans GMAC John Groft, RE/MAX Creative Realty Stephanie Calder, Fish GMAC Jeff Kenney, Aviara Real Estate Vicki French Westapher, RE/MAX Properties, Inc Gwen Bennett, Helen Adams Realty Joel Bennett, Helen Adams Realty Mary McMurran, Prudential Grand Valley Realty Karen Conner, Southern Choice GMAC Scotta Anderson, Best Realty, Inc GMAC Joy Snyder, Coldwell Banker Residential Brokerage Kristina Depew, RE/MAX Creative Realty Kirk Fisher, Northwest GMAC Mimi Fisher, Northwest GMAC Connie Stellhorn-Schanter, Strano & Associates, Realtors GMAC Alexander Nugent, Real Estate One G. Jeannie Rebuck, Coldwell Banker Residential Brokerage Darrell Reynolds, RE/MAX Creative Realty Kathy Oehler, Vanguard Realty GMAC Clinton Nelson, Positive GMAC Vincent Mellott, B-H Agency Susan Palka, Elliott Realty GMAC Sharly Ward, Hale Kona, Inc GMAC Tom Ramey, Jim Smith Realty Jay Nalley, Advantage Realty Danny Ray Sipe, RE/MAX Creative Realty Terry Moerler, Aviara Real Estate Dianne Kessler, Tri County GMAC Stephanie Wedge, RE/MAX Valley Properties Richard Rubba, Real Estate One Jeanne Jaworski, Diamond GMAC Patricia Bowers, Prudential **New Jersey Properties** Matt Becker, Elliott Realty GMAC Jeanette Meyer, The Group, Inc Sally Rang, Real Estate By Referral GMAC Fred Durlacher, Vanguard Realty GMAC Patricia Vernon, Camelot Inc, Realtors GMAC

Charlene Green, Coldwell Banker Devonshire

Norma McMillen, The Group, Inc Keith Anderson, Prudential **Northwest Properties** Jenny Hentges, Coldwell Banker Devonshire Joy Colovin, Troth Realtors GMAC Janet Thomas, Coldwell Banker Devonshire PJ Moffett, Real Estate One Gail Sprenger, RE/MAX Partners, Inc. Bob Van Diest, RE/MAX Alliance Charlotte Sprinkel, Tomie Raines Inc Hansa Jaggi, Coldwell Banker Heart of America Wanda Holson-Lopez, RE/MAX Lake County Realty Judith Wolf, Coldwell Banker Residential Brokerage Andrew Gersten, Rubloff Residential Properties Joseph Zak, Positive GMAC Susan Swanstrom, Coldwell Banker United, Realtors Julie Nolan, Prudential California Realty Patsy McNatt, Town & Country Inc, Realtors Steven Larson, RE/MAX Real Estate Services Joey Porter, The Group, Inc. Ron Moore, Coldwell Banker Residential Brokerage Judith Jones, Coldwell Banker Residential Brokerage Justine Herring, RE/MAX Partners, Inc. George McDowell, Prudential RealtyCenter.com Wendy Griffis, Vanguard Realty GMAC Katherine Higham, Coldwell Banker Devonshire Michele Marino, Northern New Mexico Real Estate, Inc Marilyn Bearss, Vanguard Realty GMAC Sharon Stranberg, The Group, Inc Carl Nelson, The Group, Inc. Jason Billings, The Group, Inc Nancy Koch, Coldwell Banker Devonshire Kimberly Bilben, Prudential **Northwest Properties** Pierce Evans, RE/MAX Executives Connie Case, RE/MAX Properties, Inc Dana Peterman, Vanguard Realty GMAC Jeff and CC Kenney, Aviara Real Estate Kathryn Neal, Prudential California Realty James Hawkes, Gloria Nilson GMAC

Elizabeth Hogue, Coldwell Banker United, Realtors Joe Bourland, Century 21 Metro Alliance Karla LaRowe, Prudential Northwest Properties Mark Mora, Real Estate One Bob Mitchell, Real Estate Professionals GMAC Patricia Mitchell, Real Estate Professionals GMAC Norval "Pete" Turner, Patt, White Company GMAC Josie Berglund, Coldwell Banker Residential Brokerage Andy Berglund, Coldwell Banker Residential Brokerage Jessica Dodge, Coldwell Banker United, Realtors Doug Baker, Metro Brokers GMAC John Cremer, Five Star Real Estate Pat Barlow, RE/MAX Executives Monika Gossens, The Parkinson Group **Resort Properties** Cynthia Balzola, Prudential **Northwest Properties** Randy Hunzeker, Signature GMAC Patrick Higgins, Real Estate One Carolynn Thelemaque, RE/MAX Welcome Home Tricia Oberhelman, Prudential Northwest Properties William "Billy" Eudailey, Jr., Eudailey & Co GMAC Alanna Pallone, Helen Adams Realty Marie Archondo, RE/MAX All Cities Realty Manny Archondo, RE/MAX All Cities Realty Barbara Pope, ShepherdBrokers.com GMAC Nikki Turcotte, Positive GMAC Shirley Church, Realty Unlimited, Inc GMAC Lucinda "Cindi" Hayne, Greater Montana GMAC Lisa O'Brien, The Group, Inc Cheryl Schoonover, Coldwell Banker United, Realtors Ron LaVigne, Town & Country Realty GMAC Shelaine Bennett, Gull Relocation Realtors GMAC Cheryl Manson, Northern New Mexico

Real Estate, Inc

Ned Werling, RE/MAX Creative Realty Kevin Bohnert, Windermere Real Estate Wall Street Inc. Joan Darnell, Heritage GMAC Diane Wiegrefe, Coldwell Banker United, Realtors Michael DeForrest, Real Estate One Robert Valenzuela, Schwartz Property Sales GMAC Jack Schroeder, RE/MAX Masters Jacqueline Chance, RE/MAX Partners, Inc. Diane Kennedy, Coldwell Banker United, Realtors Lance Egan, Best Realty, Inc GMAC Michael Bryan, Broker Network GMAC Kraig Constantino, RE/MAX Valley Properties Pam Palone, RE/MAX Properties, Inc. Ginny Sher, RE/MAX All Cities Realty William Almond, Patt, White Company GMAC Joseph Belzer, RE/MAX Properties, Inc Wendy Lawhorn, Prudential RealtyCenter.com Marcy Colton, RE/MAX College Park Theresa Waldo, Northwest GMAC Sandra Franchino, Prudential **New Jersey Properties** Brandon Chapman, Helen Adams Realty John Latkovich, Prudential Northwest Properties Laurelee Barnes, RE/MAX College Park Paul Dally, RE/MAX Partners, Inc. V. Joseph Lane, Coldwell Banker Heart of America Dee Reddy, The Realty Network GMAC

Dee Reddy, The Realty Network GMAC Laurel Hill, Hagan & Hagan GMAC Julie Thompson, Vanguard Realty GMAC Kathy Mikel, Advantage Realty Janelle Daugherty, RE/MAX Properties, Inc Meredith Berryhill, Prudential

Northwest Properties
Mary Lewis, Town & Country GMAC
Randy Graham, Town & Country GMAC
Joe Virnig, RE/MAX Gold Coast
John Collins, Coldwell Banker
Heart of America

LaRay Gardner, Prudential RealtyCenter.com Chieko Bissett, RE/MAX College Park Robert Ferrigno, Prudential Connecticut Realty Kelly Fulton, RE/MAX Creative Realty Nancy Orr, RE/MAX Gold Coast Beverly Fuqua, Coldwell Banker United, Realtors

Betty Hensal, Davis & Hoyt Realtors GMAC Greg Edmondson, RE/MAX Creative Realty Wynn Washle, PhD, The Group, Inc Steven Ferrante, RE/MAX Properties, Inc Sandra Golseth, Coldwell Banker Devonshire Mina Bharadwa, RE/MAX All Cities Realty Fran Fox, Hamilton Landon GMAC Anthony Camarra,

Camber Real Estate, Inc GMAC Scott Mullen, The Group, Inc Todd Burton, Prudential Northwest Properties Bernie Mullins, RE/MAX Creative Realty Beverly Snowden, Prudential California Realty Felipe Sorzano, The Group, Inc Brent Fish, Fish GMAC Marcia Chapman, Prudential Northwest **Properties** Allen Huggins, BrokerSouth Real Estate Partners LLC Diana Stone, RE/MAX Properties, Inc. Vance Shutes, Real Estate One Suzanne Cosens, Raintree Realty GMAC Mike Cohen, RE/MAX All Cities Realty Diane Meltmar, Gambino Realtors GMAC Mark Miles, The Group, Inc. Donna Bunck, RE/MAX Partners, Inc. Ronald Powers, Prudential California Realty Keith Post, Southern Choice GMAC Gregg Miller, RE/MAX First Ed Tickel, RE/MAX Properties, Inc Diane Carr, Prudential Northwest Properties Dennis Mehrhoff, Woods Bros Realty Jeffrey Billinger, RE/MAX All Cities Realty John Van Buskirk, David Winans GMAC Petra Haebich, RE/MAX Partners, Inc. Bev Spencer, RE/MAX Partners, Inc. Dan Tatum, Strano & Associates, Realtors GMAC

Randy Billman, B-H Agency
Jim Warberg, Prudential Northwest Properties
Judy Ekiss, Prudential RealtyCenter.com
Chuck Taylor, Northwest GMAC
Bob Trythall, RE/MAX Advantage Northeast
Roger Thompson, III, Prudential
Preferred Properties

Joanne Doherty, Vanguard Realty GMAC
Linda Richie, RE/MAX Properties, Inc
Dan Gibbs, RE/MAX All Cities Realty
Jean Fournier, Randall Realtors GMAC
Teresa Steffen, 1First Realty GMAC
Adam Floyd, Ammons Pittman GMAC
Douglas Elton, Signature GMAC
Rosemary Haley, RE/MAX Properties, Inc
Victor Majovsky, Prudential Preferred Properties
Elizabeth Harrington, Helen Adams Realty
Robert Heininger, Strano & Associates,
Realtors GMAC

Terri Seagert, RE/MAX Masters
Bruce Heidrich, Real Estate
Professionals GMAC
Hilda Ward, Cypress Realty GMAC
Daniel Jones, Metro Brokers GMAC
Donna Elder, RE/MAX Creative Realty
Mary Zeitler, Fish GMAC
Jeff Jewett, RE/MAX
Real Estate Professionals
Roger Roddy, RE/MAX Preferred
Rebecca Lowrey, Distinctive
Properties GMAC

Richard Zeisel, Vanguard Realty GMAC
Molly Hruska, Prudential Northwest Properties
Robin Miner, Rubloff Residential Properties
Patricia Taylor, Pine Tree GMAC
Kim Keller, Park Co Realtors
Jamie Wagner, RE/MAX Action Associates
Diana Requa, Prudential Northwest Properties
Connie Morton, RE/MAX Creative Realty
Chris Doyle, The Group, Inc
Linda Stenson, The Group, Inc
Geraldine "Geri" Warmanen, Prudential
Northwest Properties

Michael Hayden, RE/MAX Masters

Ann Wood, Helen Adams Realty Suzy Akers, Gaslight Properties GMAC James "Mike" Rowland, Town & Country Inc, Realtors Janet Dalton, Prudential Northwest **Properties** Frank Medeiros, RE/MAX Properties, Inc. Doug Goss, RE/MAX Valley Properties Tina Chavez, Stroope Realtors GMAC Linda Waldroop Lewis, RE/MAX Creative Realty Douglas Miller, The Group, Inc. Barbara Gaines, Real Estate One Kevin McClarnon, Classic GMAC Victoria Elliott, RE/MAX First Linda Mahan, Coldwell Banker Devonshire Roselind Heil, Coldwell Banker United, Realtors Tracie Gunn, The Group, Inc K. Lee Smith, Harry Norman, Realtors Charles Le, RE/MAX All Cities Realty Len Gallo, RE/MAX First Andrew Christian, RE/MAX Humboldt Realty Linda Shields, RE/MAX Lake County Realty Brandi Ring-Cooper, Coldwell Banker United, Realtors Kathleen Arents, The Group, Inc. Brenna Chamberlain, Tomie Raines Inc David Somerville, Prudential **Northwest Properties** David Beidleman, Patt, White Company GMAC Linda Davis, Prudential Northwest Properties Susan Birdsall, Classic GMAC Ron Mangiarelli, Jr., RE/MAX Properties, Inc. Anita Pulido, RE/MAX Gold Coast Jim Johnson, Positive GMAC Cheryl Webb, GreatWest GMAC Cynthia Kutin, The Group, Inc

Susan Birdsall, Classic GMAC
Ron Mangiarelli, Jr., RE/MAX Properties, In
Anita Pulido, RE/MAX Gold Coast
Jim Johnson, Positive GMAC
Cheryl Webb, GreatWest GMAC
Cynthia Kutin, The Group, Inc
Linda Tenza, Real Estate One
Jim Torres, Real Estate By Referral GMAC
David Thomas, Century 21 Bundesen
Aaron Malnick, Weis Real Estate
John Hylkema, Prudential New Jersey
Properties
Tracy Dillard, Koenig & Strey, GMAC

QSC

Quality Service Certified®

1.888.547.4772

We can help you make great service a measurable reality.

Ask us how today.

www.qualitycertified.org info@qualitycertified.org