



## PERFORMANCE GUARANTEE

The PERFORMANCE GUARANTEE outlines what you can expect from me as your real estate professional.

- I will hold your interests paramount at all times and vow *truthfulness* in all transactions.
- I will *listen* to your needs and concerns and treat them as if they were my own.
- I will guard and *protect* all confidentialities.
- I will act as a real estate *consultant* by educating you on the sales process and providing counsel on the price and salability of your property.
- I will *enthusiastically promote* your property through our marketing activities and our personal networking resources.
- I will *communicate* with you on a regular basis concerning current market activities that affect your property, agent showings and feedback, and the status of our marketing efforts.
- I will return your phone calls *promptly* and seek to answer any and all of your questions.
- I will *negotiate* on your behalf to obtain the best price for your home.
- I will do all in my power to assist you in finding *solutions* to issues that arise during the sales process and beyond.

I believe that this is the only way to run a successful business. If you are unhappy with my service at any time, you may cancel our Listing Agreement-no questions asked.