



Dear JUNI FREEMAN Date 11-30-07

We have worked together over the past several weeks or months on a project of utmost importance to you - your home. I value your insights as to the services I provided. To help me serve you and your friends better, please take a few minutes to complete the following survey. If you wish to talk with me about anything, please call.

Also, may I use any of your comments in my promotion materials? Yes No

Client Satisfaction Survey										
QUESTION	RATING SCALE									
	1	2	3	4	5	6	7	8	9	10
1. How well did I deliver what I promised? Comment: <i>Promised to sell before the holidays, closed on 11-30-07 Great job!</i>										X
2. How accessible was I when you needed to contact me? Comment: <i>Always accessible by phone, communicated scheduling very well.</i>										X
3. How well did I listen to you? Comment:										X
4. How willing would you be to recommend me? Comment: <i>I would highly recommend, share to friends & family</i>										X
5. How would you rate the quality of my service? Comment: <i>Communication and attention to detail a big plus!</i>										X
6. If you were in charge of my business, what one thing would you change?										
7. What is one thing I could add to my service to make it a 10+?										
8. How could I do a better job of serving you?										
ADDITIONAL COMMENTS: <i>Personal touches and the ability to empathize with my situation were very comforting.</i>										
Thank you.										

M. Gup
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