



Dear Sandra & RJ Date 4/29/08

We have worked together over the past several weeks or months on a project of utmost importance to you - your home. I value your insights as to the services I provided. To help me serve you and your friends better, please take a few minutes to complete the following survey. If you wish to talk with me about anything, please call.

Also, may I use any of your comments in my promotion materials? Yes No

Client Satisfaction Survey										
QUESTION	RATING SCALE									
	1	2	3	4	5	6	7	8	9	10
1. How well did I deliver what I promised? Comment: We got everything that was promised										X
2. How accessible was I when you needed to contact me? Comment: Cell phone always on and if any call was missed a return call was made immediately!										X
3. How well did I listen to you? Comment:										X
4. How willing would you be to recommend me? Comment: would highly recommend Marc Gupp's services to anyone looking for real estate.										X
5. How would you rate the quality of my service? Comment: superb										X
6. If you were in charge of my business, what one thing would you change? Not a thing										
7. What is one thing I could add to my service to make it a 10+? You are already a 10+										
8. How could I do a better job of serving you? Nothing										
ADDITIONAL COMMENTS: Thanks for all your help. Keep in touch!										
Thank you.										

Marc Gupp
10125