



Dear Bob Gauthier Date 9/11/2008

We have worked together over the past several weeks or months on a project of utmost importance to you - your home. I value your insights as to the services I provided. To help me serve you and your friends better, please take a few minutes to complete the following survey. If you wish to talk with me about anything, please call.

Also, may I use any of your comments in my promotion materials?  Yes  No

Client Satisfaction Survey										
QUESTION	RATING SCALE									
	1	2	3	4	5	6	7	8	9	10
1. How well did I deliver what I promised? Comment:										✓
2. How accessible was I when you needed to contact me? Comment:										✓
3. How well did I listen to you? Comment:										✓
4. How willing would you be to recommend me? Comment:										✓
5. How would you rate the quality of my service? Comment:										✓
6. If you were in charge of my business, what one thing would you change? <i>Nothing</i>										
7. What is one thing I could add to my service to make it a 10+? <i>Nothing</i>										
8. How could I do a better job of serving you? <i>Keep doing exactly what you're doing!</i>										
ADDITIONAL COMMENTS: <i>over →</i>										
<b>Thank you.</b>										

10705  
Marc GCP

9/14/08

Marc has been outstanding to work with. This was a very emotional time selling two homes, searching for a new, preparing the houses, etc... Marc made this such an unforgettable experience. He was calm, offered great direction and ALWAYS looking out for my best interest. Because of his dedication

I sold my home in 5 days. He was always there when needed. When he didn't have an answer he researched it to ensure he was giving correct input. The closing of my house was flawless!

I'm am grateful for Marc's commitment to me and this process. I look forward to the next step and moving into our new home. Thank you Marc for everything!

Bob Gauthier  
Bd