

# Performance Guarantee

***If at anytime during our agreement, you feel I am not living up to my promise that you will receive the level of service you deserve, you have the right to cancel our Property Management Agreement at any time prior to accepting a lease tenant or failure on my part to perform my property management duties in any way. This guarantee is without penalties or obligations of any kind.***

According to a recent survey, 72% of home owners were not satisfied with the performance of their agent, even if they found a tenant. Most Property Management Agreements lock you in for at least 12 months and a lengthy protection period for agent and broker. Some brokers even charge fees for copies, mailing, visiting the property and more. This agreement is not in your favor and protects the broker but not you.

I am offering you a totally risk free way of handling your property management activities for your investment home.

***My Pledge is to provide the ultimate level of service during our agreement period.*** My commitment is to make your experience with me a memorable event in Honesty, Timely Communication and Competence.

***You have the right to evaluate*** if I live up to this standard and may cancel your agreement with me at any point, with no penalties or obligations, if I do not live up to 100% of my commitment of service I am promising you.

Success in Property Management... is leasing home(s) as quickly as possible at the right price and manage the property in partnership with the owner to care for their investment.

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Christi Smith, Keller Williams Realty

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Homeowner (s)