



My 10+ Customer Service Commitment

As the REALTOR[®] you have chosen to exclusively represent you.

I promise that I will:

1. Provide you with 10+ Customer Service during the entire process including, taking the time to understand your wants, needs and expectations, returning your calls and emails the same day and being honest with you at all times.
2. Perform a complete wants & needs evaluation to fine tune the search so that we spend the least amount of time possible searching that just right property.
3. Implement a thorough search from all available sources to locate the home which meets or exceeds the criteria you set during the wants & needs evaluation.
4. Schedule & coordinate viewings of likely properties.
5. Help you obtain the best price, terms & conditions possible for your purchase of a property.
6. Present all offers in person to the seller and advise you on the terms and contingencies.
7. Negotiate counter offers on your behalf.
8. Schedule and coordinate completion of contingencies and inspections.
9. Monitor the loan process.
10. Coordinate and supervise the preparation of all closing documents and guide you through the closing process.

I look forward to helping you purchase a new home or investment property!